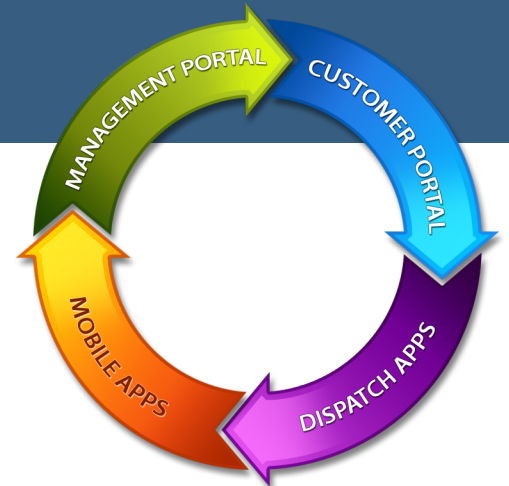**MOBILEFRAME®**

MobileFrame Courier Solution

MobileFrame's Courier Software improves productivity and efficiency by automating all front-office, dispatch, in-field and back-office processes with real-time delivery tracking, barcode scanning, signature capture, GPS tracking and immediate electronic Proof of Delivery. Our highly efficient delivery system connects the office to the field with mobile, web and server-side technologies to get the job done in less time and with less effort while providing real-time insight into all operations.

(Circular diagram: MANAGEMENT PORTAL → CUSTOMER PORTAL → DISPATCH APPS → MOBILE APPS)

Customers, Shippers & Clients:

Let customers track their shipments and enter their orders online, freeing up your staff and greatly improving their productivity.

- ✓ **Customer Web Portal:** online order entry, real-time tracking, status and proof of delivery.
- ✓ **100% Customizable:** the entire solution is built on the MobileFrame Platform, so you can completely change the look and feel, add new features, and automate other business processes such as asset management, work orders, inspections, and more.
- ✓ **Location & Contact Management:** each customer has their own address book capable of tracking multiple locations and their associated contacts. Information is entered once and can be quickly selected in the future.
- ✓ **Real-time Tracking & Tracing:** allows customers to view status, driver and location information complete with immediate electronic proof of delivery & recipient signatures all in real-time.
- ✓ **Automatic Email Notifications:** send notifications of pickups and deliveries as they happen. The notifications include date & time stamps, packages delivered, rejected deliveries, photos of damage and electronic signatures.

Dispatching & Order Entry Personnel:

Create orders, track drivers & shipments in real-time, view all delivery locations, and stay in constant contact with your drivers. Everything is automated, so dispatching is made incredibly simple yet powerful.

- ✓ **Calendaring & Unassigned Orders:** orders are color-coded by status, and unassigned orders are flagged for dispatcher attention. Dispatchers can use the drag & drop calendar to view all driver schedules and assign or reassign orders.
- ✓ **Real-time GPS Tracking & Tracing:** built-in GPS tracking provides real-time info for every customer, driver, and shipment. And, our instant messaging feature allows everyone to stay in constant communication. Turn-by-turn directions are built-in, making the day's destinations easy to find.
- ✓ **Customer Management & Order Entry:** spare dispatchers the hassle of looking up, remembering and entering complex customer info - once a customer is set up in the system, all customer information is handled automatically and is available to dispatchers at the push of a button.
- ✓ **Determining Mileage:** effortlessly determine exact or zip-to-zip mileage and automatically invoice customers accordingly.

MOBILEFRAME®

Drivers and Field Personnel:

Eliminate the hassles associated with keeping up with paperwork, endless phone calls, and wasted time making trips back into the office. Our delivery software is extremely powerful, easy-to-use, and ensures your drivers always have accurate information.

- ✓ **Finger-friendly with Gesture Support:** our apps are carefully built for finger-based input and gesture support, not only making drivers' lives easier but also ensuring greater speed of entry with fewer mistakes.
- ✓ **Work Offline & Provide Real-time Data:** Our delivery software operates in both connected and disconnected modes, allowing your drivers to finish their work even when they lose connectivity. And, the software recognizes when network connectivity becomes available and automatically checks for any updates that might have been missed while in a bad reception area.
- ✓ **Signature Capture, Photos & Barcodes:** a picture is worth a thousand words - drivers can take a picture of a package and collect a signature both at the point of pickup and delivery, proving their flawless driving wasn't the cause of any damage. Our software also fully supports barcode scanning, so drivers don't have to manually key in data.
- ✓ **Automated POD Entry**: automatically generate your electronic proof of delivery report with signatures, timestamps, GPS location data, and photographs embedded in the document.

Owners, Management, Administration:

Give your management team to access critical information from anywhere so they can address issues before they become problems.

- ✓ **Customer Management:** tracks and stores all pertinent customer & account information, rates, methods, contacts, locations, etc. Automatically generates and sends invoices to accelerate cash flow.
- ✓ **Real-time Tracking & Tracing:** real-time GPS information for every customer, driver, and shipment.
- ✓ **Quickbooks Integration & Payroll Automation:** seamlessly integrates with any accounting software; automates timecards/rates and payroll calculation.
- ✓ **Management Web Portal & Reporting:** provides your team with access to critical information from anywhere, detailed proof of delivery information including photos of any damage, and generates real-time reports complete with charting.